

**APPENDIX C
RESPONSE TO POLICE**

From: [REDACTED]
Sent: Wednesday, August 28, 2024 2:58 PM
To: mark.A.Lynch@met.police.uk
Cc: [REDACTED]
[REDACTED]
Subject: RE: Hot Box

Hi Mark,
OK, thank you, we will consider these options.

[REDACTED]
On 28/08/2024 10:35 BST mark.a.lynch@met.police.uk wrote:

Good Morning

Whilst I appreciate the applicant states they have operated for 5 years without a complaint, they have not operated late night refreshment beyond 2300hrs and for this reason I would ask the applicant to consider the policy hours and this will allow the applicant to later provide evidence of late night opening and responsible management whilst licenced. There has been a few reports regarding the venue, the last being fighting outside the venue. I believe that at this stage the Southwark council subcommittee would probably be best placed to make a decision on hours

Kind regards
Mark

From: [REDACTED]
Sent: 28 August 2024 09:50
To: Lynch Mark A - AS-CU <mark.A.Lynch@met.police.uk>
Cc: [REDACTED]
[REDACTED]
Subject: RE: Hot Box

Hi Mark,

Thanks for the feedback. The capacity now is around 60 in total (shisha plus cafe).

The applicant states that the venue is East African community-based, with most of the customers being Uber drivers taking breaks before they return to work. This client base as well as no alcohol being served means that they have not had any need for door controls/bouncers.

The applicant has run the site for 5 years and has never had any complaints as far as he is aware, and has never had to call the police. The site is next to the police station which adds a sense of security.

Does this change your recommendation at all?

If they have to comply with the hours in your email below, do you allow delivery-only past this time?

Kind regards,

On 25/08/2024 10:20 BST mark.a.lynch@met.police.uk wrote:

Good Morning

Thank you for your reply . In regards to timings The Southwark Policy terminal hours for restaurants/Takeaways are
Sunday-Thursday -0000hrs
Friday-Saturday-0100hrs

The shisha bar is not licensed however the area covered by this addition increase its capacity hence I mention the capacity of the venue . The capacity of the venue is important especially in regards to dispersal of customers with the access to the property passing residential buildings . If timings can be agreed then I will be in a position to propose relevant conditions

Kind regards

Mark

From: [REDACTED]
Sent: 23 August 2024 14:31
To: Lynch Mark A - AS-CU <mark.A.Lynch@met.police.uk>
Subject: Re: Hot Box

Hi Mark,

I am the agent dealing with this licence application.

Further to your letter below, what sort of hours would you be able to support? Would you consider delivery only hours after a certain time?

Please note there is no alcohol served at the premises. Because of this I don't think the shisha needs a licence - the Council have not asked us to include it.

There is a 24hour MCDonalds on the corner very close to this property.

Would be good to get some guidance on what would be acceptable.

Thanks

[REDACTED]

RESPONSE TO HEALTH AND SAFETY

From: [REDACTED]

Sent: Monday, September 16, 2024 3:43 PM

To: [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Subject: RE: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Dear Farhad,

Thank you - we agree to these conditions.

Kind regards,

[REDACTED]

On 16/09/2024 14:44 BST Chowdhury, Farhad
<farhad.chowdhury@southwark.gov.uk> wrote:

Dear [REDACTED]

Re: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Thank you for your email, if we can agree to add the following conditions on the licence I am happy to withdraw my representation.

1. Shisha smoking will only be allowed in the rear yard whilst the canopy is open to comply with the Health Act 2006. The smoking shelter must be at least 50% open all of the time.
2. The maximum capacity of the premises should be no more than 60 persons.
3. A suitable fire risk assessments should be undertaken and kept on site for inspection, by officers from the Licensing team and Fire officer and reviewed annually.

Kind Regards,



Farhad Chowdhury
Principal Enforcement Officer

Environment and Leisure
Regulatory Services - Trading Standards and Environmental Health

**Health and Safety Team
160 Tooley Street
Third Floor – Hub 1B
SE1 2QH**

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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(HSE) [risk assessment template](#) and [information on how to do a risk assessment](#).

Southwark Councils COVID compliant business accreditation scheme
www.southwark.gov.uk/covid-cbascheme

From: [REDACTED]

Sent: Thursday, September 12, 2024 1:03 PM

To: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Subject: RE: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Dear Farhad,

Thank you for this clarification.

1. Shisha will only be served in the rear yard with the canopy fully open to comply with smokefree regulations.
2. Noted re operating hours.
3. Noted re keeping the canopy open.
4. The capacity of 60 is the total covering the rear yard and the two arches (one arch is used solely for storage anyway).

Kind regards,

██████████

On 11/09/2024 13:40 BST Chowdhury, Farhad
<farhad.chowdhury@southwark.gov.uk> wrote:

Dear ██████████

RE: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Thank you for your email, and your explanation to our representation to the premises licence application.

I would like to clarify the following :-

1. You are indeed correct that Shisha does not require a licence to operate, however selling hot food and drinks with Shisha does require a premises licence as they go hand in hand. Currently it is not clear if shisha will be smoked in the arches, can you please clarify if Shisha will only be served in the rear yard with the canopy fully open to comply with smokefree regulations.
2. With regards to the operating hours your seeking, I would need to discuss this with my licensing colleagues and get back to you.
3. Please ensure the canopy is always kept open when Shisha is being smoked.
4. You have stated the Capacity is 60 persons does the include the rear yard and the two arches please state clearly which area.

Kind Regards,



Farhad Chowdhury
Principal Enforcement Officer

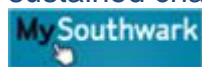
**Environment and Leisure
Regulatory Services - Trading Standards and Environmental Health
Health and Safety Team
160 Tooley Street
Third Floor – Hub 1B
SE1 2QH**

[Redacted]
[Redacted]
[Redacted]
[Redacted]

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(HSE) [risk assessment template](#) and [information on how to do a risk assessment](#).

Southwark Councils COVID compliant business accreditation scheme
www.southwark.gov.uk/covid-cbascheme

From: [Redacted]
Sent: Tuesday, September 10, 2024 10:10 AM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Cc: [Redacted]

[Redacted]
[Redacted]
[Redacted]

Subject: Fwd: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Hello,

Thank you for forwarding the environmental health response. Some quick comments:

1) We understand that the shisha element of the use does not need a licence which is why we did not include it in the description. The client does indeed own two arches - one is included within the premises licence application (see floorplan) and the other is used for storage.

2) We do understand that the hours applied for are outside that recommended in the Southwark statement of licensing policy. However given that no alcohol is served and this a facility used by the community it seems reasonable that longer hours could be permitted.

3) The shisha area is open, with a retractable canopy roof.

4) Capacity proposed is 60.

Kind regards,

[Redacted]

----- Original Message -----

From: "Chowdhury, Farhad" <Farhad.Chowdhury@southwark.gov.uk>

To: "[Redacted]"

[Redacted]

[Redacted]

Date: 09/09/2024 15:05 BST

Subject: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Dear Licensing Team,

Re: Hot Box Pizza and Chicken 30 Manor Place SE17 3BB

Further to the above application for a premises licence please find attached my representation.

Kind Regards,



Farhad Chowdhury

Principal Enforcement Officer

**Environment and Leisure
Regulatory Services - Trading Standards and Environmental Health
Health and Safety Team**

**RESPONSE TO
LICENSING**

From: [REDACTED]
Sent: Monday, September 16, 2024 5:34 PM
To: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>
Cc: [REDACTED]
[REDACTED]

Subject: Re: Application for a premises licence: Hot Box Pizza & Chicken, 30 Manor Place and part of Arch 182 Manor Place, Walworth, London, SE17 3BB (Our ref: L1U 883753) - Loc ID: 198396 - North Walworth ward

Hi Wesley,
Yes the client is happy to accept all of your proposed conditions.
Kind regards,
[REDACTED]

Sent from my iPhone

On 16 Sep 2024, at 16:19, McArthur, Wesley
<Wesley.McArthur@southwark.gov.uk> wrote:

Dear [REDACTED]

Thank you for your reply.

Please can you confirm if your client is willing to accept any of the conditions proposed in my representation?

Regards,

Wesley McArthur

Principal Enforcement Officer - Licensing Unit
London Borough of Southwark

E-mail: wesley.mcarthur@southwark.gov.uk

General: licensing@southwark.gov.uk

Phone: 020 7525 5779

Switchboard: 020 7525 5000

Website: www.southwark.gov.uk

Address: Licensing, Health & Safety, Hub [1, 3rd Floor, 160 Tooley Street, SE1 2QH](#)

From: [REDACTED]
Sent: Monday, September 16, 2024 3:48 PM
To: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>
Cc: [REDACTED]
[REDACTED]

Subject: Re: Fwd: Application for a premises licence: Hot Box Pizza & Chicken, 30 Manor Place and part of Arch 182 Manor Place, Walworth, London, SE17 3BB (Our ref: L1U 883753) - Loc ID: 198396 - North Walworth ward

Dear Wesley,

Thank you for your representation.

The client would like to point out that they are not aware of any complaints against them. There was a recent incident but the client says that this was related to the nightclub which has started up in another of the arches.

The cafe/shisha at 30 Manor Place and arch is a community venue, used by locals and often uber drivers between shifts. They do not serve alcohol and do not have any problems with anti-social behaviour.

The client would like to apply for the hours as proposed and understands that this may need to go to the sub-committee.

The capacity of the venue is 60 (total for the whole premises).

Kind regards,

██████████